

Chromebook Fix Tricks

A quick cheat sheet to help you solve those tech glitches you may experience in the next few weeks.

Screen won't rotate

1. Take out the wireless mouse
2. Set Displays to standard
3. If it still does not work, inform your teacher and they will contact the technology department.

Keyboard or Stylus won't work

1. Hold down the \odot button and power button at the same time for 10 seconds then release.
2. Wait 10 seconds and restart the device.
3. If it still does not work, inform your teacher and they will contact the technology department.

Black screen with power button light ON

1. Plug in Chromebook, ensure the charge indicator light is on.
2. Hold down the \odot button and power button at the same time for 10 seconds then release.
3. Hold down the power button to turn on the Chromebook.
4. If it still does not work, inform your teacher and they will contact the technology department.

Where do screenshots go if the student does not save it to the folder?

1. Use the little circle in the bottom left corner (finder)
2. Search for files

Chromebook only turns on when plugged in. No power light whatsoever.

1. Inform your teacher and they will contact the technology department.

Chromebook screen is stuck in a rotated orientation


1. Hold down the ctrl + shift + \odot buttons at the same time

Chromebook keeps restarting by itself

1. Hold down the \odot button and power button at the same time for 10 seconds then release.
2. Hold down the power button to turn on the Chromebook.
3. If it still does not work, inform your teacher and they will contact the technology department.

Reset screen resolution

Zoom out: ctrl +

Zoom in: ctrl + 

Default: ctrl + **0**

Backspace button not working

1. Go to settings
2. Go to keyboard
3. Check that the "Backspace" option is set to "Backspace"
4. If it still does not work, inform your teacher and they will contact the technology department.